



## Terms and Conditions of Ticket Sales and Admission to Thame Food Festival

1. No tickets may be used for competitions or promotions without written permission from Thame Food Festival.
2. There is no admission onto the Festival site without an e-ticket or wristband. Anyone entering these premises, including the grounds, do so entirely at their own risk. Everyone else connected therewith shall have no liability whatsoever for any injury to or death of any person, or loss or damage to any property, whosoever caused, even arising from negligence of any degree.
3. TFF has no liability for the loss or damage of vehicles, goods or other materials belonging to guests, exhibitors and crew attending the Festival.
4. Children under 16 must be accompanied by a paying adult.
5. Photo ID regarding the age of children or adults attending may be requested on entry at the box office. In order to prevent fraud and to protect both parties, you may also be asked to provide additional information after your booking so that we can verify your purchase.
6. Vehicles and their contents are left at your own risk within the Car Parking on the Show Ground - the Food Festival is not liable.
7. The Festival line up and layout is subject to change.
8. The Festival is held on grass so please be aware that there are some uneven surfaces.
9. Dogs are allowed on site, but they must be on their lead at all times. Dog mess must be disposed of properly in the Dog Mess Bins provided by the Festival.
10. No unauthorised recordings of the Event. All images and sound recordings remain the property of TFF, although cameras for personal use are allowed.
11. There will be an official film crew and official photographer at the event. When you enter TFF at The Show Ground, you enter an area where photography, drone photography, audio, video and drone video recording may occur. By entering the event premises, you consent to interview(s), photography, audio recording, video recording and its/their release, publication, exhibition, or reproduction to be used for news, web casts, promotional purposes, telecasts, advertising, inclusion on websites, social media, or any other purpose by TFF, its affiliates and representatives.
12. It is illegal to sell alcohol to or purchase alcohol for under 18s. Our Pop up Pub, FestiveAles' operate a Challenge 25 policy which has been well received by authorities at all events. This means staff should challenge anyone that they think may be younger than 25 years of age by asking for ID. All refusals will be logged and shared with the DPS to ensure effective site management.
13. Dangerous or drunk and disorderly behaviour will result in immediate expulsion from the site and no refunds will be given to these ticket-holders. Rights of admission are reserved, no refunds will be given to any ticket- holders who may be refused entry due to behaviour/intoxication or believed to be under the influence of illegal drugs.



14. We will refund the face value of your ticket if it has been booked in advance if we have to cancel the event. However we cannot refund incidental travel costs too and from the event - ie booked train or bus tickets. Refunds will not be issued to visitor ticket holders who fall ill prior to the event, including COVID-19.
15. Strictly no trading is allowed on Festival sites or public areas given over to the Festival without written permission from TFF.
16. The organisers reserve the right to implement any restrictions/conditions deemed necessary before and during the event to ensure the safe management of the Festival site.
17. The Festival does not accept liability for any misrepresentations, negligence, contractual or tortuous loss of any kind suffered by you from the products, or services, or actions of any venue or area, performer, exhibitor, promoter or others.
18. We will not be liable to you for any loss of enjoyment or profit nor any indirect, consequential, exemplary, incidental, special or punitive damages.
19. These Terms represent the entire understanding and agreement between you and us and shall have priority over any and all prior statements, understandings or agreements whether oral or in writing. These Terms are governed by the laws of England and any disputes are subject to the exclusive jurisdiction of the English court and, by using this Site, you hereby submit to the jurisdiction of such courts for such purposes and waive any and all objections to jurisdiction or venue in such courts.

